



CREATING A SOUTHWIRE CUSTOMER HUB ACCOUNT



1

CREATE ACCOUNT

Click [here](#), scan the QR code at the bottom of the page, or navigate to the Southwire Customer Hub website to begin Account Creation process. | southwire.com/customerhub

2

- Choose Create an Account and type in your work email account.
- Select Register to begin filling in the form.

**No personal email addresses are allowed. Your account must be paired with the email address issued to you by your company. Due to cyber security protocols, we cannot accept Gmail, Yahoo, Hotmail, or any other generic domains.*

The screenshot shows the Southwire Customer Hub website. At the top, there is a search bar and navigation links for Products, Services, Industries, Ordering, Resources, About, and Join Our Team. The main content area is split into two columns. The left column is titled "Returning Customer" and contains fields for "Email Address *" and "Password *", a "Forgot your password?" link, and a "Sign in" button. The right column is titled "Create an Account" and is enclosed in a dashed box. It contains an "Email Address *" field with the example "jane.doe@companyabc.com" and a "Register" button.



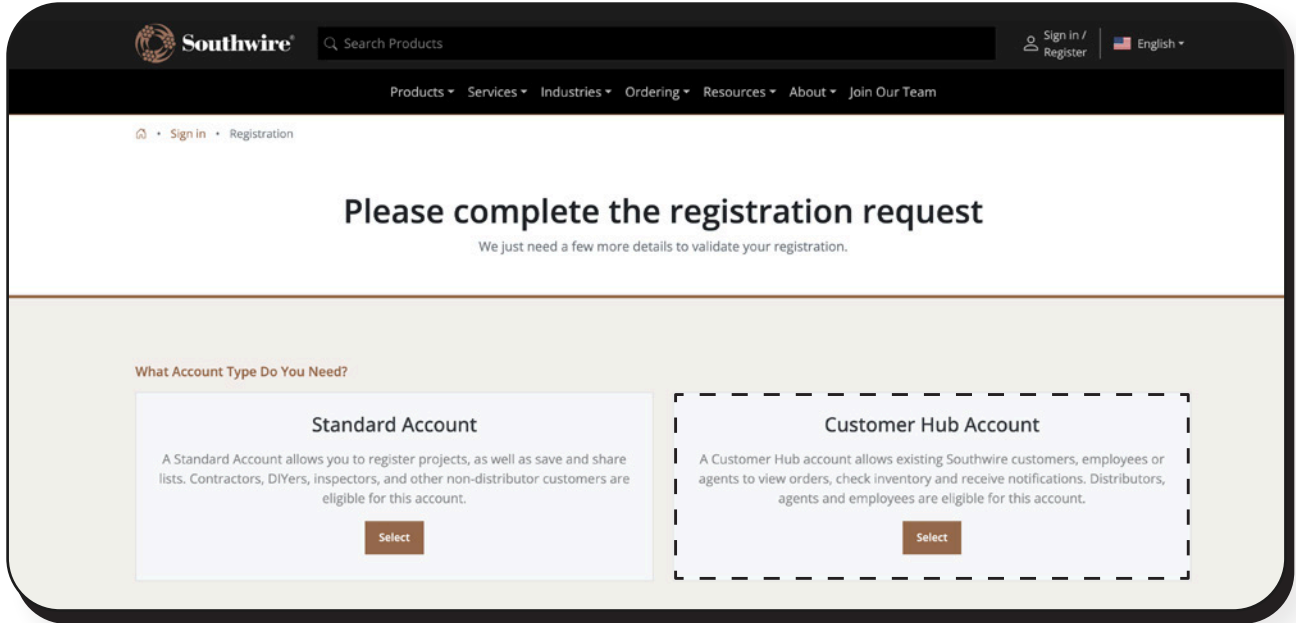
SCAN THE QR CODE TO
SIGN UP OR LOG IN
TO THE SOUTHWIRE CUSTOMER HUB

1-855-798-6657 | [SOUTHWIRE.COM](https://southwire.com)

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- 3** • Click Select under Customer Hub Account.



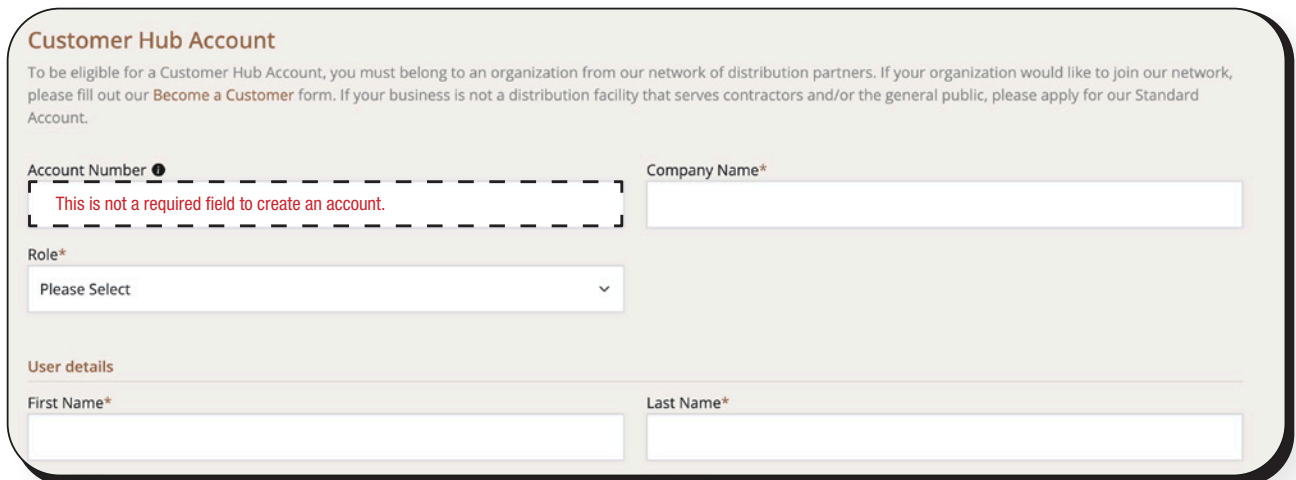
Please complete the registration request
We just need a few more details to validate your registration.

What Account Type Do You Need?

Standard Account
A Standard Account allows you to register projects, as well as save and share lists. Contractors, DIYers, inspectors, and other non-distributor customers are eligible for this account.
Select

Customer Hub Account
A Customer Hub account allows existing Southwire customers, employees or agents to view orders, check inventory and receive notifications. Distributors, agents and employees are eligible for this account.
Select

- 4** • The Account Number is not required to create an account.
• If available, please type in the Account Number. If not available, move to the next required field.



Customer Hub Account
To be eligible for a Customer Hub Account, you must belong to an organization from our network of distribution partners. If your organization would like to join our network, please fill out our [Become a Customer](#) form. If your business is not a distribution facility that serves contractors and/or the general public, please apply for our Standard Account.

Account Number ⓘ Company Name*

Role*

User details

First Name* Last Name*



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- 5** • Scroll down the page to fill in the required fields denoted with an asterisk (*).

Customer Hub Account

To be eligible for a Customer Hub Account, you must belong to an organization from our network of distribution partners. If your organization would like to join our network, please fill out our [Become a Customer](#) form. If your business is not a distribution facility that serves contractors and/or the general public, please apply for our Standard Account.

Account Number [!]

Company Name* [!]

Role* [!]

User details

First Name* [!]

Last Name* [!]

Phone No.* [!]

Mobile No.

Address

Country* [!]

Address Line 1* [!]

Address Line 2

City* [!]

State* [!]

Zip/Postal Code* [!]

- 6** • Continue to fill in the remaining fields and choose Create Account to complete the registration process.

Account details


Email Address* [!]

Password* [!]

Confirm Password* [!]

I do not agree to receive communications from Southwire and its affiliates.

I have reviewed and consent to Southwire's Customer Hub Portal Terms of Use and Privacy Policy. [!]

I'm not a robot 



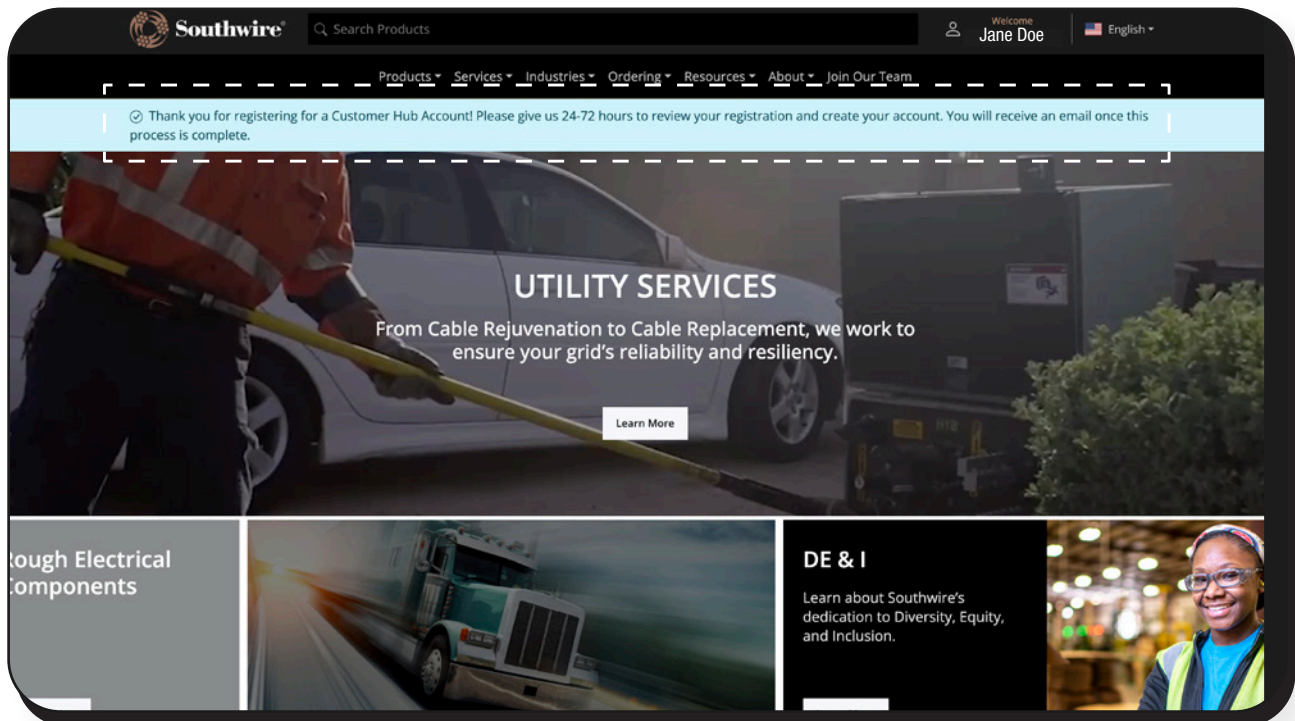
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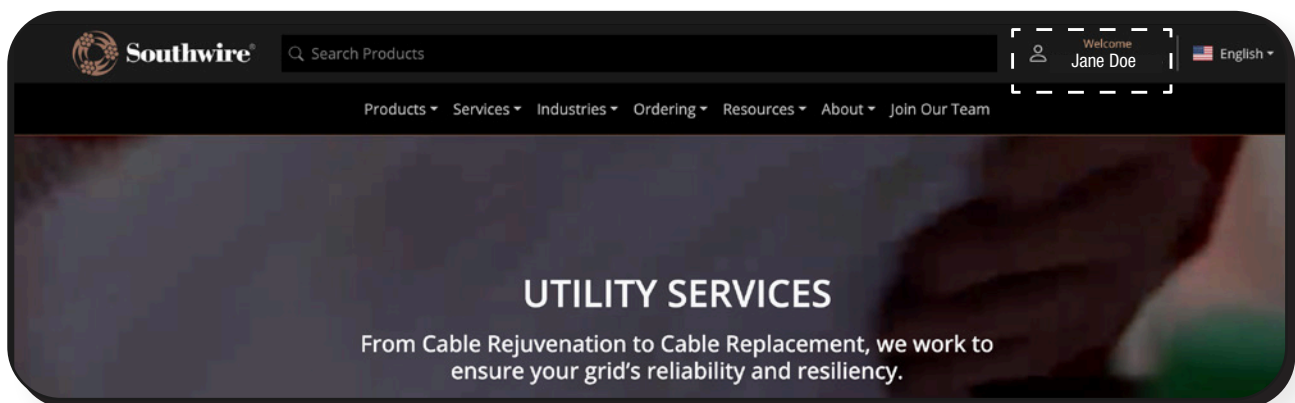
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- 7**
- Once complete you will be redirected to the Homepage where it says “Thank you for registering for a Customer Hub Account! Please give us *24-72 hours* to review your registration and create your account. You will receive an email once this process is complete.”



- 8**
- Upon receiving the email you will be directed to the Homepage where you will be greeted to sign into your new Customer Hub Account.



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